

Care that delivers proven, nationally scaled access to **behavioral health** services across the broadest range of needs.



MDLIVE Behavioral Health offers an experience more like an in-office, face-to-face therapy visit than other teletherapy providers. And unlike many of their platforms, the MDLIVE experience is based on talk therapy rather than text or in-app chat interactions, fostering stronger patient-provider relationships and resulting in more meaningful interactions and improved outcomes.

MDLIVE IS



PROVEN

We deliver proven scale, outcomes, and affordability — and back it up with value-based care arrangements.



PATIENT-DRIVEN

Our high-quality provider network, easy-to-use single platform, and consumer expertise create industry-leading patient satisfaction.



INNOVATIVE

We innovate where it matters to deliver best-in-class core virtual care solutions.

MDLIVE BEHAVIORAL HEALTH ADVANTAGES

- 1 MDLIVE Behavioral Health is more like in-office, face-to-face visits than other teletherapy providers** leading to more substantial interactions between patient and provider. In fact, 78% of patients suffering from anxiety or depression felt better after three sessions with an MDLIVE therapist.¹
- 2 Appointments with MDLIVE board-certified psychiatrists and licensed therapists happen quicker than traditional office visits.** Patients can be seen in as little as five days or less versus the national average of three weeks. Evening and weekend appointments increase access and improve patient satisfaction.
- 3 MDLIVE teletherapy offers privacy and the convenience of sessions in a patient's own home** — these virtual appointments close gaps in care for those who don't have easy access to in-person therapy.
- 4 Our provider network is comprised of over 900 board-certified psychiatrists and licensed therapists** available in all 50 states and Puerto Rico. Our providers have an average of 10 years of clinical experience and receive additional specialized, ongoing training in telehealth modalities. We adhere to all NCQA standards and guidelines.
- 5 MDLIVE solutions meet the highest standards of data and privacy protection.** Our secure platform is HiTrust certified, and all our telehealth services are HIPAA compliant.

MDLIVE believes in the power of providing impactful and innovative health care to improve lives. Let's work together to deliver on that promise to your members.

MDLIVE PROVIDES CARE FOR HUNDREDS OF BEHAVIORAL HEALTH NEEDS, INCLUDING:

- Addictions
- Anxiety
- Bipolar
- Depression
- LGBTQ+ Support
- Stress Management
- Trauma & PTSD

PSYCHIATRY SERVICES

- ePrescribing
- Ongoing Medication Management
- Care Coordination
- Employee Assistance Program Integration

PSYCHOLOGY AND COUNSELOR SERVICES

- Initial Assessment
- Ongoing Counseling
- Care Coordination
- Diagnostic Assessment

¹ Percentage of assessed patients that showed clinical improvement in PHQ-9 or GAD-7 scores after three or more virtual therapy sessions with their MDLIVE provider in 2020.