

## Superior outcomes and affordability through patient-centric virtual care solutions



MDLIVE is a leading telehealth provider, offering solutions designed to increase access to high-quality care, improve health outcomes, and reduce the total cost of care for patients, employer groups, and health plans. We offer best-in-class core virtual care solutions including primary care, urgent care, behavioral health, employee assistance programs, and dermatology.

MDLIVE IS



### PROVEN

We deliver proven scale, outcomes, and affordability — and back it up with value-based care arrangements.



### PATIENT-DRIVEN

Our high-quality provider network, easy-to-use single platform, and consumer expertise create industry-leading patient satisfaction.



### INNOVATIVE

We innovate where it matters to deliver best-in-class core virtual care solutions.

## MDLIVE ADVANTAGES

- 1 Our clinical network is comprised of over 2,500 providers**, with over 5,500 licenses and an average of 10+ years of experience with additional specialized, ongoing clinical training in telehealth care. We adhere to all NCQA standards and guidelines.
- 2 We are the telehealth partner to four of the top seven largest health plans** with 97% client revenue retention.
- 3 Patient-centric interface and product design** have led to highly satisfied members. Our Net Promoter Score® has been 75+ annually since 2019.
- 4 Proven cost savings** through avoidance of high-cost care settings, increased adoption of preventive care, and real-time facilitation of in-network referrals and on-formulary prescribing.
- 5 MDLIVE is built on a single, dynamic platform that is HiTrust certified.** Our growth is from product innovation rather than acquisition, so there are no issues surrounding compliance and security protocols for many disparate vendors. All our services are HIPAA compliant.

MDLIVE believes in the power of providing impactful and innovative health care to improve lives. Let's work together to deliver on that promise to your members.

### MDLIVE FACTS



1-stop platform for primary care, urgent care, dermatology, behavioral health, and employee assistance programs

75+ Net Promoter Score® annually since 2019

Over 2,500 providers with 5,500+ licenses

24/7/365 coverage in 50 states + Puerto Rico

62M+ eligible members

Founded in 2009